

6A Kelly Court, Springvale, VIC 3171

T +61 3 9791 7500

F +61 3 9791 7500

ABN 669 699 43813



Dear Customer,

### Subject: Important Information Regarding Your Water Meter Warranty

Thank you for purchasing a water meter from Recycled Rain/CPFS. We value your trust and want to ensure you are well-informed about the manufacturer warranty that comes with your product.

#### Manufacturer Warranty Overview

The water meter you purchased is backed by a manufacturer warranty subject the product installed according to the guideline provided in meter packaging and that covers defects in materials and workmanship for a period of one year from the date of purchase and forms as replacement only with no additional costs to replace.

#### What the Warranty Covers:

- **Defective Materials:** Any manufacturing defects in the water meter that affect its performance.
- **Workmanship:** Issues arising from improper assembly or installation during the manufacturing process.

#### Claiming Your Warranty:

Should you encounter any issues covered by the warranty, please follow these steps:

1. **Contact Recycled Rain/CPFS:** Reach out to initiate a warranty claim. We will guide you through the process.
2. **Provide Proof of Purchase:** Keep your receipt or any proof of purchase handy, as it will be required to validate your claim.

#### Exclusions from the Warranty:

Please note that the warranty does not cover:

- Damage resulting from misuse or improper installation.

- Any modifications made to the water meter without the manufacturer's consent.
- Normal wear and tear or aging.

If you have any questions or need assistance, please do not hesitate to reach out to us. We are here to help!

Thank you once again for choosing Recycled Rain/CPFS. We appreciate your business and are committed to ensuring your satisfaction.

Warm regards,

Mike Sabet  
General Manager

A handwritten signature in blue ink, appearing to read "Mike Sabet", with a large, sweeping flourish underneath.